

SUBJECT: CNP-M-A110325-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: November 10, 2025

NOTICE TYPE: CNP-M-A110325-03 - Final

DAYS AFFECTED: Sunday, November 9, 2025, from 3:00 PM CST – 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance on Sunday, November 9, 2025, from 3:00 PM CST – 11:00 PM CST. Validation has been completed, and all systems are functioning as expected at this time.

The following impacts were expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available during the outage period.
- CRIP/UHIT application requests may also notice a delay in responses.
- No Impact to NAESB.

ADDITIONAL INFORMATION: This is the final notice of this planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC